

My Network: Care Compare

The Medicare website has a tool available to help you get the information you need when picking a health care provider. Care Compare gives allows you to search for and compare dialysis clinics, nursing homes, hospitals and more. If you are thinking about traveling, changing clinics, moving to home dialysis, or simply want to know how your clinic compares to others, Care Compare can help. Read on to find out more about the tool and visit www.medicare.gov/care-compare.



What Information Can I Find on the Care Compare Website?



Clinic address and phone number



Services offered

- in-center
- home hemodialysis
- peritoneal dialysis



Shifts available after 5 pm for in-center hemodialysis dialysis



Quality and Patient Survey Star Ratings



Number of in-center hemodialysis chairs



Ownership type - For Profit or Non-Profit



Corporate name



Find and Compare Clinics:

1. Go to: www.medicare.gov/care-compare
2. Enter the location by zip code or city and state.
3. Select Provider Type: Dialysis facilities
4. To compare – Pick up to three clinics to see an overview of the three side by side



Find information about the tool and what it can do for you.



Find resources and information including:

- Medicare's coverage of dialysis services and supplies
- A patient checklist for choosing a dialysis clinic
- Patients' rights and responsibilities
- How to file a complaint about your quality of care
- Contact information for State Survey Agencies
- Information on living with kidney disease, dialysis, transplant and organ donation
- Information on children with kidney disease

What Do The Star Ratings Mean?

Star Ratings show how well a dialysis clinic provides care when compared to the national average. Each dialysis clinic gets a rating between one and five stars, with three stars being the national average.



The **quality star rating** shows how well each dialysis clinic delivers care compared to the national average. A five-star rating means a clinic has quality of care that is thought to be “much above average” compared to other clinics. A one or two-star rating means that the health outcomes for that clinic were below average.

The **patient survey star rating** comes from a survey that asks in-center hemodialysis patients about their experience with their dialysis clinic. The survey focuses on topics that are important to patients, like how well their kidney doctors and the staff give care and communicate with them.

My Questions: Ask Your Care Team

- Can you help me find a clinic using the Care Compare website?
- If I want to travel, what information should I look for on Care Compare?
- How do I find out if the clinic is in-network for my insurance?



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For more information or to file a grievance, please contact

ESRD Network 10: 911 E. 86th St., Suite 202 | Indianapolis, IN 46240 | Toll Free Patient Line (800) 456-6919 | ESRDNetwork10@qsource.org | www.ESRDNetwork10.org
ESRD Network 12: 920 Main, Suite 801 | Kansas City, MO 64105 | Toll Free Patient Line (800) 444-9965 | ESRDNetwork12@qsource.org | www.ESRDNetwork12.org